

WorldView Query (500) Module

Overview:

Like many companies, there are times when your customers need access to their documents, such as contracts, loan paperwork, proof of delivery documents, etc. Having to locate and retrieve the information your customers need can interfere with your employees normal day to day work. WorldView's Query (500) solves this problem by allowing your customers to have direct access to their own documents, in a secure, web-based structure. Query (500) allows up to 500 queries per hour, by your customers. Your customers can now access their documents via the Internet, giving them 24/7 access without having to wait for a customer service representative. This saves your company time and money, and it increases the value that you give to your customers.

Benefits:

- **Allow your customers to directly access their documents.** Customers will no longer have to wait to get a copy of a document. This can significantly increase their overall customer satisfaction.
- **Reduce labor costs.** Employees will no longer have to spend countless hours responding to customer inquires about documents.
- **Reduce document distribution costs.** Paper documents cost twice as much when you have to print and resend lost documents to current customers.
- **Increased employee productivity.** Because employees will no longer be spending their time assisting customers with documentation they can now be more productive on the tasks that matter most.

For more information about WorldView's Query (500) module, contact a WorldView sales representative today!

